

# Quality, Security & Environment - Commitment & Policy



## Our Commitment



## Our Objectives



Be more demanding for a sustainable growth



Improve our on-time delivery rate to reach 90%.  
 Reduce the number of our references by 10%.  
 Define in the 1st quarter of 2019 a process to secure the design transfer in production and implement it.  
 Respect the development milestones of our products  
 Develop the Home Healthcare market in France by 20%

Ensure the physical and moral integrity of our employees



Maintain our goal of zero work related accident

Continuously improve our Quality, Safety & Environmental Management System



Complete our action plans in time to 80% (CAPA, PDCA, DDM, derogations), Pass inspections and external audits without major non-conformity

Meet our compliance' obligations linked to our business



Prepare the compliance of our products and processes to the 2017/745 Regulation. Reach an environmental regulatory compliance rate of 95%

Protect the Environment and federate around a sustainable development approach



Reduce our electricity consumption (<704 MWh / year), paper (<3100 pages / day) and our CO2 emissions (<538 kg / month), Increase our recovery rate of compactor waste (> 98%)

**Lionel GENIX, Directeur Général**

